Public Offer for Service Provision

Last updated: April 9, 2025

Legal Entity: Maksim Chepkasov, self-employed individual (registered under Russian law.

The commercial designation "HudX" is used solely as the name of the project and is not a legal entity. All obligations are fulfilled by Chepkasov M.V. as an individual registered as self-employed.

Registered in: Chelyabinsk, Russian Federation

Email: hudxvisual@gmail.com

Website: https://hudx.pro

§1. General Information

- 1.1. This document constitutes a public offer (the "Offer") by Maksim Chepkasov, a self-employed individual registered in the Russian Federation (the "Service Provider"), to enter into a service contract under Articles 435 and 437 of the Civil Code of the Russian Federation.
- 1.2. Acceptance of this Offer ("Acceptance") shall be deemed complete and unconditional upon payment by the Client for any of the services offered by the Service Provider by any agreed means (bank transfer, digital payment, etc.).

1.3. Website: https://hudx.pro
Email: hudxvisual@gmail.com

1.4. The Service Provider operates under the project name "HudX," which is not a legal entity. All obligations under this Offer are fulfilled by Maksim Chepkasov as an individual self-employed entrepreneur.

§2. Definitions

- Offer this document publicly available at https://hudx.pro/en/downloads/offer.
- **Acceptance** full and unconditional acceptance of this Offer through payment.
- **Service Provider** Maksim Chepkasov, operating as a self-employed individual under Russian law.
- Client any capable natural or legal person who accepts this Offer and orders services.
- Services the activities listed in Section 3.

- **Technical Specification (TS)** an individually agreed scope, requirements, and deadlines, forming the basis of the service provision.
- **Parties** collectively, the Service Provider and the Client.
- Website https://hudx.pro.

§3. Scope of Services

- 3.1. The Service Provider offers the following services:
 - Development of in-game user interfaces (HUD) for CS2 and Dota 2;
 - Graphic design for event livestreams and tournaments, including logos;
 - Custom software development tailored to client requirements;
 - Placement of advertising visuals on CS2 and Dota 2 maps;
 - Cinematic flyovers for CS2 maps;
 - Custom HUDs for Freezetime and Map Veto phases are also available for individual orders;
 - Consultations and technical support for HUD integration;
 - Other services by written or electronic agreement.
- 3.2. All services are provided remotely and based on a mutually confirmed Technical Specification (TS) via email, messengers (Telegram, Discord, etc.), or website forms.

3.3. Technical Support

- **Free support** (14 days after delivery) includes bug fixes caused by HudX and setup consultations;
- Extended support may be provided free (upon written agreement) or paid (for client-side errors or after the free period);
- **Paid support** may be one-time, subscription-based, or urgent (priority rate). See <u>Appendix No.1</u>.

- Response time: 1–2 business days, support hours are Mon–Fri, 09:00–17:00 (MSK).
- 3.4. Digital confirmation of the TS is legally binding and equivalent to a signed agreement.

§4. Prices and Payments

- 4.1. Prices are listed at https://hudx.pro or set individually.
- 4.2. Payment is made 100% upfront unless otherwise agreed.
- 4.3. The Service Provider is not VAT-registered. Prices include all applicable Russian self-employment taxes.
- 4.4. An official receipt will be issued within one business day via the "My Tax" app (Russia).

§5. Service Conditions, Suspension & Termination

- 5.1. Standard delivery time is up to 7 calendar days after TS confirmation.
- 5.2. The service is deemed rendered upon delivery via email, messenger, or cloud link.
- 5.3. The Service Provider may temporarily suspend services due to technical or legal reasons, with reasonable notice.
- 5.4. Either party may terminate the agreement with 3 days' notice. The Client will be refunded for unrendered work minus completed parts and actual expenses.
- 5.5. If the Client breaches terms (e.g., delays or TS refusal), the Service Provider may cancel services and retain a portion of the payment.
- 5.6. Refunds are issued within 10 business days to the original payment method.

§6. Intellectual Property

- 6.1. All materials created by the Service Provider are protected by copyright and IP law.
- 6.2. The Client is granted a non-exclusive, non-transferable, limited license to use materials strictly under the agreed TS.
- 6.3. It is prohibited to:
 - Distribute, modify, resell, or sublicense without written consent;
 - Violate game platform terms;

- Grant access or rights to third parties.
- 6.4. Source code is only provided upon separate agreement and for an additional 100% fee.
- 6.5. Third-party software (e.g., Lexogrine HUD Manager) is used under its own license. The Service Provider does not provide, license, or guarantee the performance or legality of any third-party software (including Lexogrine HUD Manager), even if recommended or integrated with the HUD. All rights remain with their respective owners.
- 6.6. Breach of license terms may lead to license suspension and legal claims.

§7. Liability

- 7.1. Services are provided "as is." The Service Provider does not guarantee compatibility with third-party tools or game updates.
- 7.2. The Client assumes all responsibility for usage compliance with platform rules.
- 7.3. Total liability is limited to the amount paid for services.

§8. Data Protection

8.1. Personal data is processed under Russian law and GDPR (where applicable). By contacting or ordering, the Client agrees to the Privacy Policy (https://hudx.pro/en/downloads/privacy).

§9. Force Majeure

- 9.1. Neither party is liable for non-performance due to force majeure: wars, sanctions, outages, natural disasters, etc.
- 9.2. If such force majeure lasts over 60 days, either party may terminate the agreement.

§10. Appendix No.1 — Pricing

(See separate document: Pricing Appendix No.1 or https://hudx.pro/en/#pricing)

§11. Final Provisions

- 11.1. The Service Provider may update this Offer without prior notice. Continued use constitutes acceptance.
- 11.2. This Offer is governed by the laws of the Russian Federation.
- 11.3. All unresolved disputes are subject to the courts of Chelyabinsk, Russian Federation.

11.4. This English version is for reference. The original Russian version shall prevail in legal matters.

Service Provider:

Maksim Chepkasov, Self-Employed Chelyabinsk, Russian Federation hudxvisual@gmail.com